

OPERATIONS COMMUNITY LIAISON GROUP – Meeting #1

VENUE	RiverCity Motorway, 82 Campbell St, Bowen Hills
DATE	Tuesday, 30 March 2010
TIME	6.00 – 7.00pm
ATTENDEES	Community Members: Donald Look (DL), Robert Althaus (RA), Clyde Ashton (CA), Chrisanthy Varitimos (CV) RCM: Anthony Havers (AH), Holly Williamson (HW) BMS: Andrew Wheatley (AW)

MINUTES

ITEM		ACTION
1.0	WELCOME <ul style="list-style-type: none"> Air quality monitors are located both in and outside the tunnel, with monitors in place close to the extraction point inside the tunnel. Monitoring reports are provided daily on the CLEM7 website – will be sent to OCLG members. Results are currently obtained manually; real time results will in time be automatically uploaded to website. RCM and BMS are working to ensure information is easy to read. 	HW
2.0	ROLE OF OCLG <ul style="list-style-type: none"> Discussed role and values of OCLG. See presentation. 	
3.0	STORY SINCE OPENING	
3.1	Community Open Day <ul style="list-style-type: none"> Ticket checking – purpose of ticketing / registration process was to estimate how many people would be in attendance, and the process worked. Buses – delays were experienced early in the day, however Brisbane Transport and Qld Police controlled situation as early on as possible. 	
	Tolling <ul style="list-style-type: none"> Information about traffic data is commercially sensitive. The next traffic data will be released following completion of toll-free period. ASX release to be sent to OCLG members. Peaks for traffic movement through tunnel are in the morning and afternoon during usual peak hour period, though there has also been very strong use during the day and on weekends. Exit areas – BMTMC and tunnel operators are monitoring traffic light phasing at Lutwyche Road. Airport Link bridge beams / fly-over is currently under construction in CLEM7 Bowen Hills interchange area; construction will be facilitated minimising impact on traffic access to CLEM7 as much as possible. 	HW

	<ul style="list-style-type: none"> • In cases of heavy congestion, operators close ramps and put up relevant messages on variable message signs (VMS) on the surface road network. Traffic control plans are implemented and appropriate messages are broadcast on the public address / radio broadcast system. • Tolling for motorcycles – no image processing fee (usually 40c) will be charged for motorcyclists who use the CLEM7. Recommend a FLOW Plate Account for regular CLEM7 users. 	
	<p>Roadside</p> <ul style="list-style-type: none"> • First two weeks were successful in terms of traffic response. Major issues were breakdowns (25) and sight-seer traffic. • First weekend of opening – 18 incidents alone, including 3 simultaneously. • Traffic Response Units provide tow service to outside of the CLEM7 free of charge. • Issues also with motorists parking unlawfully on the motorway chevrons to talk on mobile phones – in some cases, a PA broadcast was made and motorists moved on. • Mobile phones work in the tunnel, but like anywhere, if there are too many users, the system will drop out. • Radio – request for Bay FM to be added to the radio broadcast facility. 	
4.0	<p>COMMUNITY FEEDBACK / SIGNAGE</p> <ul style="list-style-type: none"> • BA reported that he had spoken with RBH nurses who advised they had difficulties seeing the VMS after leaving work due to an ‘orange haze’. AW reported some VMS had been switched off since opening to minimise distraction. • BA asked when cost of toll will rise; AH advised toll cost is linked to CPI, which means cost of toll will be reviewed 1 January of each year. • Discussed campaign for encouraging motorists to maintain their speed inside the tunnel; outcome of issue identified with congestion due to motorists slowing right down. Campaign involved VMS reminders, changes to current advertising messages. Has proven effective thus far. • DL provided written community feedback report, detailing concerns about signage and road markings together with other issues. Full response will be drafted and provided to OCLG with minutes. 	HW
5.0	<p>AIR QUALITY</p> <ul style="list-style-type: none"> • Query about exhaust fans at ventilation outlets and whether they all operate all the time – AW advised 5 x axial fans operate to exhaust fumes, however their speed and how many operate at once depends on air quality at any given time. • DL asked about status of filtration for ventilation outlets. AW advised technology is not currently in existence to effectively filter air from a tunnel. Provisions were prescribed in Co-ordinator General’s report that ventilation outlets must be constructed so that filtration may be fitted in future; funding is not the issue, but making sure the equipment works effectively is. • DL reported he feels there is a level of ‘visual greyness’ in the air now that the tunnel has opened due to exhaust emissions. • AH advised all air quality charts will be forwarded to OCLG members with minutes and when they are published on website. 	HW

7.0	GENERAL BUSINESS <ul style="list-style-type: none">• AW advised tunnel shut-down is planned from 9 May to carry out quarterly maintenance from 9pm til 5am for 5 consecutive nights in north-bound tube, then 5 consecutive nights in south-bound tube. Similar quarterly closures are planned for programmed maintenance.• Next meeting – agreed Tuesday 11 May 2010.• CA requested summary of toll period on letterhead so he can provide information for locals residents.	HW HW
------------	--	----------