

## OPERATIONS COMMUNITY LIAISON GROUP – Meeting #3

<b>VENUE</b>	RiverCity Motorway, 82 Campbell St, Bowen Hills
<b>DATE</b>	Tuesday, 6 July 2010
<b>TIME</b>	6.00 – 7.00pm
<b>ATTENDEES</b>	Community Members: Donald Look (DL), Robert Althaus (RA), Clyde Ashton (CA) RCM: Anthony Havers (AH), Holly Williamson (HW) BMS: Andrew Wheatley (AW)
<b>APOLOGIES</b>	Community Members: Chrisanthy Varitimos (CV)

### MINUTES

ITEM		ACTION
<b>1.0</b>	<b>WELCOME</b> <ul style="list-style-type: none"> <li>• Actions from previous meeting discussed.</li> </ul> <ol style="list-style-type: none"> <li>1. BA reported when noise monitor was recently in place at his premises, entire building reported interference with television signal; when noise monitor was removed, interference seemed to no longer be an issue. BA advised he since found there was a technical issue with the television antenna which has been resolved.</li> <li>2. Tour of site for OCLG members. AW invited OCLG members to sit in for Emergency Exercise to be carried out in September 2010. Further details will be provided at next meeting.</li> </ol>	
<b>2.0</b>	<b>MOTORIST RESEARCH</b> <ul style="list-style-type: none"> <li>• AH provided overview of market research. Outcomes from research have been to lower tolls, update key messages with results of recent time travel surveys which show time savings of up to 20 minutes for motorists using CLEM7, and updated maps showing improved detailed view of interchanges and referencing suburbs.</li> </ul>	
<b>3.0</b>	<b>UPDATE</b>	
<b>3.1</b>	<b>Tolling</b> <ul style="list-style-type: none"> <li>• AH provided overview of current tolling price and structure.</li> <li>• Tolls lowered as follows:               <ul style="list-style-type: none"> <li>○ Motorbikes - \$1</li> <li>○ Cars - \$2</li> <li>○ Light commercial vehicles - \$3</li> <li>○ Heavy commercial vehicles - \$5.30</li> </ul> </li> </ul>	
<b>3.2</b>	<b>Traffic Numbers</b> <ul style="list-style-type: none"> <li>• Increase in traffic has occurred since tolls lowered. On Thursday 1 July 2010, 28,415 vehicles used CLEM7 –12.8% higher than average workday trips for June 2010.</li> </ul>	

	<ul style="list-style-type: none"> <li>• On Friday, 2 July 2010, 31,079 vehicles used the CLEM7.</li> <li>• DL advised he has received feedback about the original toll price (i.e. \$4.28 for cars) ending in a figure which hasn't been rounded to the nearest five or ten. Perception that this is confusing and off putting. AH advised electronic tolling has allowed the toll to be more accurately tied to CPI, therefore rounding is not necessary.</li> <li>• Group suggested toll incentive / loyalty card system with discounts for bulk use of CLEM7.</li> </ul>	
<b>2.3</b>	<p><b>Roadside</b></p> <ul style="list-style-type: none"> <li>• AW advised 12 – 24 September 2010 there will be a program of full closures for maintenance and to carry out an Emergency Exercise Field Test.</li> <li>• Measures have been taken to better assist motorists using the CLEM7, with directional arrows painted on road and new signage installation under way.</li> <li>• There will be changes made by BCC to Campbell and Sneyd Street to improve safety, with parking to be allowed on one side of the street only.</li> <li>• Noise monitoring results received show no limits were exceeded by CLEM7 traffic.</li> </ul>	
<b>3.0</b>	<p><b>COMMUNITY FEEDBACK</b></p> <ul style="list-style-type: none"> <li>• HW provided overview of community feedback between 1 April and 2 July 2010. Feedback about signage has lowered, and positive feedback has increased.</li> <li>• Community feedback reported around the table included clarification on light commercial vehicle classification, feedback on signage.</li> <li>• Provided overview of CLEM7 involvement in Kim Walters Choices' Think Pink, Think Choices Week. Tunnel will be renamed KIM7 for Friday 23 July 2010 and donating all tolls plus \$1 per vehicle to Kim Walters Choices.</li> </ul>	
<b>4.0</b>	<p><b>DIRECTIONAL SIGNAGE</b></p> <ul style="list-style-type: none"> <li>• New directional signs for Brisbane Airport / Toowong were installed Wednesday, 30 June 2010.</li> <li>• Over next few weeks, new CLEM7 on-road pavement markings will be painted at entrances of CLEM7 to provide adequate advice about lane of travel to enter tunnel or stay on surface roads.</li> </ul>	
<b>5.0</b>	<p><b>GENERAL BUSINESS</b></p> <ul style="list-style-type: none"> <li>• Next meeting – agreed 24 August.</li> </ul>	