

North-South Bypass Tunnel Project  
Combined Community Liaison Group Meeting #19

Venue:	Leckhampton House, Shafston Avenue
Date:	13 May 2008
Time:	6:00pm
Attendees:	CLG MEMBERS: Stephen Dacey, Bruce Purdon, Peter Stone, Bob Eiszele, Adam Douglas, Don Look, Dieter Gerschwitz  PROJECT TEAM:) Michelle Holden (LBB JV), Nikki Bennett (LBB JV), Martin Mulhearn (LBB JV), Tim Ellis (LBB JV), Inaki Goni (LBB JV), Adrian Wildner (LBB JV), Malcolm Barnham (BCC), Julie Spencer (BCC), Nicola Mitchell (BCC), Anthony Havers (RCM), Callum Campbell (Chair)
Apologies:	Ross Carlson, Joy Loggie, John Cristaudo, Perry Webb, Clyde Ashton
Distribution:	Attendees, Apologies & Adam Hudson

Item	Description	Action
1	<p><b>Previous Minutes</b></p> <p>Minutes from last North meeting were recorded as true and accurate. Minutes from last Central/South meeting were recorded as true and accurate.</p>	<p>Noted</p> <p>Noted</p>
2	<p><b>Construction Presentation Feedback</b></p> <p>Presentation was circulated to members prior to meeting. No comments/questions received prior to meeting.</p> <p><i>CLG member questioned roadheader progress in the Gibbon Street area. One roadheader had encountered hard rock therefore slowing progress.</i></p>	
3	<p><b>Member Feedback</b></p> <p><b>Dieter Gerschwitz</b></p> <p><i>Advised he had received queries about odours from Wilton Street residents. Also noted that he had received complaints about noise/reversing beepers.</i></p> <p>TE offered two possible sources of odour – asphaltting work on the pacific motorway or mulching for landscaping work – both in the vicinity of Wilton Street. Noise at night was possibly work leading up to the switch on the Pacific Motorway (work complete).</p> <p><i>Advised that awning damaged by a delivery to Gibbon Street had been repaired but the window repair is still outstanding.</i></p> <p>NB to follow up.</p>	<p>NB to follow up and get back to DG</p>

	<p><b>Don Look</b>  <i>Enquired as to whether the dust monitor in the vicinity of the QR bridges over Ipswich Road had been replaced yet?</i>  TE advised that monitor had been replaced last week.</p> <p><i>Advised that lighting under the Pacific Motorway bridges over Ipswich Road were out.</i>  IG advised that these would be attended to this week.</p> <p><i>Queried timeframes for completion of work on O’Keefe Street. Noted that some people are apprehensive about driving through this area.</i>  IG advised that we are planning to switch traffic back to the permanent alignment at the end of May/June. Noted that there would still only be one lane in each direction until further work could be completed. There will be two lanes in each direction at completion.</p> <p><i>Advised he had not yet received information from recent presentation on ventilation – Health Risk Assessment.</i>  CC had forwarded through via Email. MH to resend to member</p>	<p>MH to resend</p>
	<p><b>Adam Douglas</b>  <i>Advised that dust in his area had increased. Presented resident email regarding traffic changes making it difficult for elderly visitors.</i></p> <p><i>CLG member noted that the project not exceeding the goals however felt that goals that have been set by the Coordinator-General are set too high. We may be achieving the goals but are they set high enough to protect the residents?</i>  MM noted that this feedback really needs to go directly to the Coordinator-General. Noted that goals had been set according to standard levels and requirements.</p> <p><i>Questioned timeframes for Albert Street drainage work.</i>  IG advised that it is almost finished and will be followed by kerb and channel work.</p> <p><i>Reiterated his concern over the height of noise barriers on the Pacific Motorway. Noted he had met with his local Councillor and will meet with the Premier regarding this issue. Happy that he will be afforded input by BCC regarding the reinstatement of the site bordered by Burke Street, Ipswich Road and Dibley Street.</i></p>	
	<p><b>Stephen Dacey</b>  <i>Noted that ‘light spill’ issue from bridge 11a had been addressed and LBB JV would install shrouds on those lights in the coming weeks.</i></p> <p><i>CLG member advised he had met with project representatives regarding landscaping in the vicinity of bridge 11a and that feedback was positive.</i></p> <p><i>CLG member advised that discussions were continuing regarding the look of noise walls on bridge 11a and that a letter would be sent raising further concerns regarding bridge MCK1 –</i></p>	

	<p><i>that noise walls are not currently planned.</i></p> <p><i>Dust is again bad – from the construction of the Traffic Control Centre construction – bobcat with sweeper attachment just stirs up dust.</i></p> <p>AW to investigate street sweeper as it should also be attending to the street.</p>	AW to investigate
	<b>Bruce Purdon</b> - Nothing to add	
	<b>Peter Stone</b> – Nothing to add	
	<b>Bob Eizsele</b> – Nothing to add	
<b>4</b>	<p><b>Workshop</b></p> <p>The purpose of the workshop was to work through results of the recent CLG survey and to establish agreement on issues moving forward in relation to how the forums will run.</p> <ul style="list-style-type: none"> <li>• Group expectations - CC</li> <li>• Where are we now – MH</li> <li>• CLG review – what you told us - CC</li> <li>• CLG process moving forward - CC</li> </ul>	
<b>5</b>	<p><b>Group expectations - CC</b></p> <p><b><i>What do members want to get out of the workshop tonight?</i></b></p> <ul style="list-style-type: none"> <li>• To hear from members of the other group about their issues, common items and look at solutions</li> <li>• BCC want to hear from members about how to best use the forum, explore the option of new members and learn from mistakes</li> </ul> <p><b><i>What do members want to get out of future CLG meetings?</i></b></p> <ul style="list-style-type: none"> <li>• Input learnings into future projects</li> <li>• Topic based meetings</li> </ul>	
<b>6</b>	<p><b>Where are we now? - MH</b></p> <p>MH reviewed timelines for the project – now until completion (see timelines attached)</p>	
<b>7</b>	<p><b>CLG Review - CC</b></p> <ul style="list-style-type: none"> <li>• 8 out of 12 forms received</li> <li>• Review based on current CLG charter</li> <li>• Review stages <ul style="list-style-type: none"> <li>○ Surveys – February 2008</li> <li>○ Workshop – 13 May 2008</li> <li>○ Implementation – immediate upon agreement</li> </ul> </li> <li>• 19th meeting for each group</li> <li>• South – 7 members</li> <li>• North – 5 members</li> <li>• Purpose to receive member feedback and improve CLG forum</li> </ul>	CC

8	<p><b>What you told us was NOT working - CC</b></p> <ul style="list-style-type: none"> <li>No structured feedback by project team to member questions/suggestions</li> <li>Long delays in response to member questions</li> <li>Some member comments/views dismissed</li> <li>Focus is on project team presentations – ie limited member presentations</li> </ul>	
9	<p><b>What you told us IS working - CC</b></p> <ul style="list-style-type: none"> <li>Majority agree that the members represent the geographical areas and seek community views</li> <li>South members want monthly meetings</li> <li>All agree frequency and duration of meetings is adequate</li> <li>Majority agree that they are provided with relevant, timely information in an easy to understand format</li> <li>Majority agree that CLG has a positive impact</li> </ul>	
10	<p><b>What are CLGs? - CC</b></p> <p><b>Purpose of the group:</b></p> <ul style="list-style-type: none"> <li>Advisory – with a view to minimise impacts</li> <li>Two-way information flow</li> <li>Monitor community views</li> </ul> <p><b>Project team expectations:</b></p> <ul style="list-style-type: none"> <li>Local knowledge</li> <li>Information to improve construction planning</li> </ul> <p>MH explained ie working around business hours, holidays, doing the work in a different way</p> <p><i>Member noted that getting modifications to plans is difficult</i></p> <p><i>Member stated that an example where a change could be made is in relation to ventilation and filtration</i></p> <ul style="list-style-type: none"> <li>Resolve local issues and be a conduit for the local community</li> </ul> <p><i>Member stated that the lengthy construction is wearing residents down – can some information be put out about finish dates etc to keep us going? Milestones etc</i></p> <p>MH stated that was an good idea and will ensure the next updates contain this information</p> <p><i>Member stated that early involvement in projects is important and learning's from the process need to be passed on to the next EIS – how do we do this? We shouldn't rely on BCC honesty but maybe a CLG member can address the next CLG ie Airport Link</i></p>	MH
11	<p><b>Moving forward - LBB response to member review</b></p> <p><b>Issues Register – tracking device for questions/actions and responses</b></p> <p>Member response:</p> <ul style="list-style-type: none"> <li>All agreed it was a good idea and should be implemented</li> </ul> <p><b>Meeting frequency</b></p> <p>A vote was taken to determine frequency of meetings:</p> <ul style="list-style-type: none"> <li>North every six weeks</li> <li>South/Central every four weeks with a review after six months</li> <li>There will also be an operational CLG run by BCC and RCM.</li> </ul>	<p>MH to implement</p> <p>MH to update meeting calendar</p>

	<ul style="list-style-type: none"> <li>• Extraordinary meetings can always be arranged if required</li> </ul> <p><b>Presentation issued prior to meetings</b></p> <p><i>Members stated that it seemed to work fine</i></p> <p><i>Member asked if can send it on to the community?</i></p> <p>MH said yes</p> <p><i>Member said that the file is still very large – can it be zipped or made smaller?</i></p> <p>MH said yes</p> <p><b>LBB to provide responses to member questions prior to the next meeting</b></p> <p><i>Member asked if this something that CC can follow up?</i></p> <p>CC stated no but agreed to follow up prior to the next meeting.</p> <p><b>New Members</b></p> <p>JS stated that CLG attendance is low – why? Members of the Southern CLG agreed that the forum would benefit from new members.</p> <p><i>Member stated that he knows individuals in his community who would be interested</i></p> <p>Group and MH discussed some of the ways to attract new members. MH stated that the members should represent the local communities and to be from areas not already represented in the CLG.</p> <p><i>Member stated that the North was broadly represented and it was his belief that members had left as their issues had been resolved.</i></p> <p><i>Member stated that he had asked around the local area (north) for any interest but there was none.</i></p> <p>MH stated that perhaps some from the Hamilton (Haulage route) would be interested.</p> <p><i>Member stated that we need more Kangaroo Point members however there are lots of rentals and students</i></p> <p><i>Another member stated that Shafston is getting close to what they will get in the end anyway</i></p> <ul style="list-style-type: none"> <li>• All agreed to seek new members as a priority</li> </ul>	<p>CC</p> <p>MH to advertise for new members</p>
	<p><b>General Discussion – open forum</b></p> <p><b>General</b></p> <p><i>Member stated that LBB JV has responded very well to criticism – listened and responded –</i></p>	

*it is appreciated*

*Member stated that the South area understandably has more issues because of the proximity to homes but some of the issues are similar ie noise and dust*

*Member questioned how does a group like this actually influence a project of this size?*

*Member stated that construction seems to be moving too fast for BCC to keep up with (ie installation of traffic lights at Hamilton Place).*

*Member asked if there a reluctance to have a Councillor involved in the CLG?*

MH advised that Cr Abrahams has a standing invitation to the south CLG. MH stated that we liaise with the Councillors in other forums as well as State and Federal representatives.

JS noted that sometimes individuals feel alienated by politicians in groups like this. CLG forum is designed to focus on the community issues.

### **Leanings for future projects**

*Member stated that criticism should be directed to BCC as they have overall responsibility. BCC and the Coordinator-General set the guidelines for the project and passed on to the contractor. We need to take learnings from this project to the next major project.*

JS stated this may be a great opportunity for this group to formally submit their suggestions for future projects.

*Member stated that not enough forethought was put in to the planning of the project with regards to minimising the impact on residents – some issues could have been easily avoided.*

*Member had concern about the impact of Airport Link and link in with the NSBT*

JS responded that there are challenges involved in projects being delivered by local, state and federal governments – moving forward it is an issue to look at for Airport Link

*Member stated that it seems that the scope to change things on the NSBT is nearly over but what do we learn for future projects?*

### **Issues Management**

*Member stated that the north area does not have too many issues due to location, the Mews Apartments and other than that mostly businesses who don't seem to be too concerned. Noise is a concern and then there are the operational issues.*

*Member stated that a lot of issues seem to have been addressed in the North but in South only some small victories had been achieved. Member stated that LBB has a brief and authority to change things rests with BCC.*

	<p><b>Summary of Actions</b></p> <ul style="list-style-type: none"> <li>• MH to update Issues Register</li> <li>• MH to advertise for new members</li> <li>• CC to check status of action items prior to the meetings</li> <li>• CC to distribute new meeting calendar</li> <li>• MH to set date for next combined meeting</li> <li>• MH to arrange next site visit</li> </ul>	<p>MH MH CC CC MH MH</p>
	<p><b>Other Business</b></p> <ul style="list-style-type: none"> <li>• MH advised that Project Director Tony Spink had retired and has been replaced by Adam Hudson.</li> <li>• Another combined meeting to be arranged in 08</li> <li>• Next site visit to be arranged</li> <li>• CC advised the revised meeting schedule will be distributed</li> <li>• CC thanked the group for their participation and closed the meeting.</li> <li>• Meeting closed at 8.30pm</li> </ul>	<p>MH MH CC</p>